



The Edge Newsletter



Summer 2020

WestEdge Offers Member Assistance Programs

Here to help no matter what your situation is

At WestEdge, we strive to empower our members to achieve their goals. The credit union philosophy of *People Helping People* means that we're here for you, and we're proud to offer a variety of financial tools to drive our members to succeed. Visit westedgeCU.org/map to learn more.

FREE Certified Financial Counselor

Our in-house certified financial counselor will work with you to tackle seemingly daunting financial goals. Jesse can analyze your current spending and assist in establishing a realistic and personalized budget that will work for you. **Call Jesse at (360) 734-5790 and make an appointment today!**

FREE Financial Education and Resources

WestEdge is partnered with BALANCE to provide our members with in-depth personal finance resources and tools for success. With a wide range of financial subjects covered, BALANCE has the perfect collection of resources that fit your needs, including podcasts, toolkits, and two free monthly webinars. Visit westedgeCU.org/balance to get a jumpstart on financial success today.



Emergency Assistance Loans

WestEdge recognizes the dire needs of our members through this crisis. During this time, we're offering emergency assistance loans to help cover immediate expenses. Use the funds for any essential needs such as groceries, bills, and housing. Here's the deal:

- Borrow up to \$2,500
- 4.24% to 5.99% Annual Percentage Rate for the life of the loan
- 12- to 24-month terms
- No payments for up to 90 days

Call one of our **Financial Service Representatives at (360) 734-5790** and get the relief you need now!

Holiday Closings

- **Labor Day**
Monday, September 7

Our Purpose

Bringing peace of mind to our membership, employees and communities we serve.

westedgeCU.org

Deposit From the Comfort of Your Home!

Remote Deposit Capture is available through our Mobile App

Enjoy the benefits that come with banking on your phone! WestEdge members can deposit checks from anywhere through Remote Deposit Capture in our Mobile App. Simply log in to your WestEdge Mobile App, tap the "Deposit" icon, and snap a picture. It's that easy!

Don't forget to **endorse the back** of your check with "WestEdge Mobile Deposit" and **sign your name**. Deposits made by 2pm will be available by the end of the same business day. Deposits submitted after 2pm will be available on the next business day.

Not yet enrolled in our mobile app? Check out westedgeCU.org/mobile or **give us a call at (360) 734-5790** and save yourself the trip!



Kids Saving Savvy

It's never too early to practice making good money decisions, and young WestEdge members do just that! At WestEdge, there are three Youth Accounts to choose from:

- Youth Account 1.0 (age birth-12 years)
- Youth Account 2.0 (age 13-17 years)
- Youth Certificate Account (age birth-17 years)

These special accounts are designed to reward you. With incentives, contests, consultation programs and more, you can build your savings savvy that will pay off in a BIG way!

Start saving now! Every time you make a deposit, your name is entered into a monthly drawing for FREE money from WestEdge. Learn more at westedgeCU.org/youth.

Winners from this quarter are:

\$5 Winners: Niko Rodriguez, Mackenzie Nelson

\$10 Winners: Alex Rodriguez, Damianna Endersby

Access your accounts 24 hours a day, seven days a week with WestEdge Online Banking at westedgeCU.org or Telephone Teller by calling 1 (800) 254-2722.

Newsletter Disclaimer and Disclosure:
The content of this newsletter does not constitute legal, accounting, tax or other professional advice. The information provided is believed reliable, but advice in the aforementioned fields should be sought from professionals within those fields. Furthermore, rates and policies quoted are subject to change and may not state all terms and conditions. Always contact the credit union for specific detailed information. Thank you.



2020 Annual Meeting Recap

Our 68th Annual Meeting was held on February 22, 2020, at Northwood Hall. Our theme of "2020 Vision: Our Focus is You" had us looking forward at our bright future. Katie Zowada, CEO, reported the 2019 financials and thanked the staff for their stellar service. Lorena Greig, Board Chair, introduced and welcomed our new board members: Dan Robbins, Merrill Bevan and Peter Border. Our members and their guests enjoyed an evening of improv comedy by The Upfront Theatre, a delicious buffet-style dinner, a fun photobooth and awesome raffle prizes!



If you were unable to attend the meeting and would like an Annual Meeting Program that summarizes the credit union's performance in 2019, including financial reports and community involvement, **please stop by the drive-thru to pick one up or call us at (360) 734-5790** to request one by phone.

See you next year!

WestEdge Credit Cards: New Design, Same Service

New credit card replacements have arrived!

To better serve our members, WestEdge has moved to a new credit card platform. This means current cardholders were issued new cards. The cards will have a new look, but our commitment and service from WestEdge will remain unchanged.

Good to Know:

- New cards will have a new account number and expiration date. Please remember to update your card information with any merchants to reflect the new card number.
- New statement look with same information, including same due date.
- New website: Sign up on eZCardInfo.com to view your transactions and statements. All GoToMyCard.com accounts have been deactivated as of June 21, 2020. Remember, you can always find the **Visa Credit Card** direct link on the westedgeCU.org homepage, under the **Login to Other Services** section.
- WestEdge debit cards are not affected.

If you have not received your new credit card or if you have additional questions, **please give us a call at (360) 734-5790**.

Contributing to the Community We Love

WestEdge knows how important it is to support our local community. Throughout 2019, we were honored to fundraise for our Annual Holiday Family Sponsorship and donate camperships to Royal Family Kids' Camp, as well as provide donations to local non-profit organizations like The Whatcom Dream and Lydia Place.

How did WestEdge demonstrate we care about our community in 2019?

- **53 volunteer hours**
- **\$8,400+ charitable contributions**
- **Gave back to 9 organizations**

Way to go, WestEdge, for putting people first!



2501 James St, Bellingham, WA 98225-3597
phone: (360) 734-5790 • fax: (360) 734-9249

