

The Edge Newsletter



Fall 2020

A Message from Your Credit Union

Protecting Our Community During the COVID-19 Outbreak

As the COVID-19 outbreak continues to impact communities around the Puget Sound, it is crucial that each of us do our part to help curb the further spread of this virus. We are committed to doing what is best for the health and safety of our team, community, and you, our valued members.

With this in mind, our branch lobby continues with limited service by appointment for signing documents, notary services and large cash transactions. As required statewide in all public places, a face covering is required.

We continue to encourage you to make an appointment before you arrive to ensure the appropriate personnel is available. If you do not have an appointment, please call upon arrival. Depending on capacity, you may be placed on a waiting list. A WestEdge representative can be reached at **(360) 734-5790**.

Our drive-thru window remains open to conduct business. We apologize for any inconvenience this may cause, though we are still available to answer phone calls and online messages via Online Banking or our Contact Us form at westedgeCU.org/contact.

WestEdge is here to lend a helping hand to members and our community while we transition into new routines related to the pandemic, and we encourage you to use our online and mobile banking tools. Additionally, if you have been financially impacted by COVID-19, you can find resources available on our Member Assistance Program by visiting **westedgeCU.org/map**.

We truly appreciate your patience with these new adjustments.

- The WestEdge Management Team

WestEdge Events

• Scavenger Hunt Fundraiser
October 15 – November 30

Holiday Closings

- Columbus Day October 12
- Veterans Day November 11
- Thanksgiving Day November 26
- Christmas Eve December 24 (closing at 1:00 pm)
- Christmas Day December 25

Our Purpose

Bringing peace of mind to our membership, employees and communities we serve.

westedgeCU.org



How much do you know about your credit union?

WestEdge wants to contribute to a brighter future by providing financial support to our local community.

In celebration of International Credit Union Day®, we're hosting an all-online scavenger hunt the entire family can enjoy. Simply answer the trivia-style questions by hunting for the answers on our website to win fun prizes – up to \$500 in prizes! Plus, based off your participation WestEdge will be donating to a local charity on behalf of you, our members.

Grab all the details and get started at **westedgeCU.org/scavenger** for your chance to win!

The hunt begins on International Credit Union Day, October 15th and goes thru November 30th.

This year's International Credit Union Day theme is Inspiring Hope for a Global Community. Learn how we're inspiring hope for our community through our scavenger hunt at **westedgeCU.org/scavenger**.



Kids' Saving Savvy

It's never too early to practice making good money decisions, and young WestEdge members do just that! At WestEdge, there are three Youth Accounts to choose from:

- Youth Account 1.0 (age birth-12 years)
- Youth Account 2.0 (age 13-17 years)
- Youth Certificate Account (age birth-17 years)

These special accounts are designed to reward you. With incentives, contests, consultation programs and more, you can build your savings savvy that will pay off in a BIG way!

Start saving now! Every time you make a deposit, your name is entered into a monthly drawing for FREE money from WestEdge. Learn more at westedgeCU.org/youth.

Winners from this quarter are:

\$5 Winners: Jayden Chua, Vanessa Rodriguez, Savannah

\$10 Winners: Natalie Frank, Alex Rodriguez, Tyler Gassman

Access your accounts 24 hours a day, seven days a week, with WestEdge Online Banking at westedgeCU.org or Telephone Teller by calling 1 (800) 254-2722.

Newsletter Disclaimer and Disclosure:
The content of this newsletter does not constitute legal, accounting, tax or other professional advice. The information provided is believed reliable, but advice in the aforementioned fields should be sought from professionals within those fields. Furthermore, rates and policies quoted are subject to change and may not state all terms and conditions. Always contact the credit union

for specific detailed information. Thank you.

Commute to a Cleaner World

WestEdge is proud to support energy-efficient loan options!

EcoVehicle Loans Cleaner Cars. Better World.

Doing your part to combat climate change has never been easier. With WestEdge EcoVehicle loans, find the perfect electric or hybrid vehicle at a price that works for you. Going green AND getting preferred rates and terms will give you the best of both.

Bicycle Loans
Better Ride. Better World.

Interested in an even more affordable transportation option? Get approved for a WestEdge bicycle loan. We do commuter bikes, mountain bikes, e-bikes and more! Biking is the healthiest and cleanest way to travel, and with WestEdge, it's hassle-free.

Enjoy the scenic benefits that the Pacific Northwest has to offer on your daily commute.

Call (360) 734-5790 or apply online at westedgeCU.org today!



Have a WestEdge Debit Card?

Here are three useful tips for making the most out of it.

Using debit cards is a wonderful way to spend your hard-earned money in a safe and controlled manner.

Here are tips to maximize what your debit card does for you:

1. Sign it; don't PIN it!

Running as "credit" offers you more chargeback rights in situations where disputes arise.

2. Spending over \$2,000 in a single day?

Running as "credit" allows you to spend up to \$5,000 daily, whereas running as debit and using your PIN has a daily limit of \$2,000. ATM withdrawals allow up to \$500 daily.

3. If you're traveling, let us know!

Transactions outside of your home state are red flags for our fraud detection program. Let us know when and where you're vacationing, and we'll take care of the rest!





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